B&D; Secure Opener - Sectional Door Automation

Details:

B&D; Secure Opener: Owner & Product Guide (Sectional Door Automation) > **Important:** Garage doors are heavy and can cause serious injury or property damage if mishandled. B&D; recommends professional installation and servicing. Always keep people, pets and valuables clear of the door's path, and only operate the door when it is safe to do so. --- ## AI Summary **Product:** B&D; Secure Opener (Sectional Door Opener) **Brand:** B&D; (B&D; Doors Australia) **Category:** Garage door automation (sectional doors) **Primary Use:** Reliable automation for B&D; sectional garage doors, with built-in safety features and optional upgrades to enhance security and control. --- ## Quick Facts - **Best for:** Homes with a B&D; sectional garage door (single or double) wanting dependable automation with optional security and smart-control add-ons. - **What you get:** Two **Tri-Tran+** remote controls and a **bright LED courtesy light**. - **Key safety features:** **Automatic Reverse** and **Automatic Backdrive** to help prevent injury and reduce risk of forced entry. - **Optional upgrades:** **Safety Beams**, **Smart Phone Control Kit**, **Auto■Lock**, **Battery Back Up**, **Entry Keypad**. - **Warranty:** - **10■year Total Confidence Warranty** when purchased together with a genuine B&D; garage door and opener package. - **7■year warranty (or 20,000 cycles)** when purchased alone. --- ## Contents - [What the Secure Opener is](#what-the-secure-opener-is) - [Key features](#key-features) - [Compatibility and door requirements](#compatibility-and-door-requirements) - [Safety essentials](#safety-essentials) - [Manual door operation (disengage/engage)](#manual-door-operation-disengageengage) - [Remote controls and access management](#remote-controls-and-access-management) - [Safety testing (what to check regularly)](#safety-testing-what-to-check-regularly) - [Optional safety and security upgrades](#optional-safety-and-security-upgrades) - [Maintenance and servicing](#maintenance-and-servicing) - [Troubleshooting](#troubleshooting) - [Frequently asked questions](#frequently-asked-questions) - [Label Facts Summary](#label-facts-summary) --- ## What the Secure Opener is The **B&D; Secure Opener** is a sectional garage door automation system designed to deliver smooth, reliable operation and the essential safety features you'd expect from B&D.; It can be customised with optional safety and security add■ons—such as **Auto■Lock** for stronger security and the **Smart Phone Control Kit** to manage access remotely. B&D; recommends pairing the Secure Opener with a **genuine B&D; garage door** (B&D;'s recommended door on the product page is **Panelift**). --- ## Key features ### Easy, secure automation - Includes **two Tri■Tran+ remote controls** designed for strong security and excellent operating range. - **Bright LED courtesy light** helps keep the garage well-lit during use (especially useful at night). ### Automatic safety features - **Automatic Reverse** helps prevent the door closing on an obstruction (for example a child or pet). - **Automatic Backdrive** is designed to further prevent forced entry, with the opener driving back down if the door is being forced open. ### Fast, powerful motor - Suitable for single and double sectional doors **up to 235 kg** (maximum door weight) when the door is correctly balanced and in good working order. --- ## Compatibility and door requirements ### Designed to work with B&D; doors B&D; garage doors and openers are designed and tested to be used together. B&D; does **not** recommend installing a new B&D; opener on a different brand of garage door. ### Door condition matters (pre■automation checks) Before automating (or before using your opener if something feels "off"), make sure the door is in good working order: - The door should move freely through its travel by hand. - The door must be **well balanced** and able to be operated by hand. - The force required on the bottom rail to manually operate the door should **not exceed 20 kg**. - Frequently examine the door—especially cables, springs and mountings—for signs of wear, damage or imbalance. - If repair or adjustment is needed, **do not use** the door until it has been corrected. ### Space and installation

basics (high level) - **Minimum headroom:** **57 mm**. - Power must be connected to a properly earthed outlet installed by a qualified electrical contractor. - If your garage has **no pedestrian entrance door**, consider fitting an external emergency access device so the garage can be accessed during power loss or faults. --- ## Safety essentials ### Safety Beams (strongly recommended; sometimes required) Safety Beams use infra-red beams that stop and reverse the garage door when the beams are broken due to an obstruction in the door's path. Safety Beams **must** be fitted if: - the **closing force** at the bottom edge of the door **exceeds 400 N (40 kg)**, **and/or** - a **smart device** is fitted to operate the door when **not in line-of-sight**. Safety Beams are also **compulsory** when using **Auto-Close** mode. ### Only operate when safe - Keep the door in view while it is moving. - Keep children away from transmitters and controls. - Ensure nothing is in or near the door's path while operating. --- ## Manual door operation (disengage/engage) ### To disengage the opener (manual mode) It is recommended to disengage with the door in the **closed** position. 1. Pull the manual release **towards the door** until you hear a click. 2. The door can now be operated manually. **Caution:** When the opener is disengaged, the door is **no longer locked**. To lock the door manually, re-engage the opener after the door is closed. ### To engage the opener (reconnect) 1. Pull the manual release **away from the door** until you hear a click. 2. Press a remote button to test operation. **Warning:** Do not use the release string handle to open the door. --- ## Remote controls and access management ### What's included The Secure Opener comes with: - **Two Tri-Tran+ remote controls** - A wall-mounted control (wall transmitter) ### Remote capacity Up to **64 transmitter codes** can be stored (capacity expressed as **64 × 4-button transmitters**). ### Remote battery Tri-Tran+ transmitter battery type: **CR2032 (3V)**. --- ### Add a remote to the opener (code a transmitter) This process programs a remote button into the opener's memory. 1. Press the **MODE** button repeatedly until the **TRANSMIT** LED is lit. 2. Choose the function you want to program, then **press and HOLD** the opener button(s) shown below. The main light will start to flash rapidly:

Transmitter function you want	Buttons to **HOLD** on the opener
Open / Stop / Close	**CLOSE**
PET (Pedestrian) Mode	**STOP/SET**
Open (open-only)	**OPEN**
Light	**CLOSE + STOP/SET**
Vacation Mode	**CLOSE + OPEN**

3. Press one of the four buttons on the transmitter until the main light starts to flash rapidly, then **release** the transmitter button. 4. Press the same transmitter button again until the main light stops flashing rapidly. 5. Release both buttons. Press **MODE** to exit, then press the programmed transmitter button to test. **Note:** A button coded for **open-only** can close the door if you **hold the button for 4 seconds** when the door is fully open. --- ### Copy a remote without opening the motor cover (remotely coding transmitters) This method allows a new transmitter to be coded **without access** to the opener's control panel, as long as you have a **pre-coded** transmitter available. 1. Take any pre-coded transmitter. Press the button for the function to be duplicated and release. 2. Using a small needle/pen, press and hold firmly for **two seconds** the **middle button** through the **coding hole**. 3. Within **ten (10) seconds**, take the additional transmitter you wish to code: - Hold the new transmitter's button for **two seconds** - Pause for **two seconds** - Hold again for **two seconds** - Then release 4. Wait **ten (10) seconds**, then press the new transmitter's button to test. --- ### Erase all remotes (clear transmitter memory) If you need to remove access (for example, a lost remote), clear all codes and then re-add only the remotes you still want to use. 1. Press **MODE** repeatedly until the **TRANSMIT** LED is lit. 2. Press and hold **MODE** for **10 seconds**. Release **MODE** when the main light stops flashing. 3. Re-code transmitters using the normal coding steps. --- ### Vacation Mode (lock out remotes) Vacation Mode can be used to lock out all remotes (only the button programmed for Vacation Mode controls this). - **Turn ON:** Press and hold the transmitter button programmed for **Vacation Mode** for **4 seconds**. - **Turn OFF:** Press the same programmed button again to turn off. --- ## Safety testing (what to check regularly) ### Test the close cycle (obstruction reverse) 1. Open the door using the **OPEN** button or transmitter. 2. Place a piece of timber approximately **40 mm high** on the floor directly under the door. 3. Close the door using the transmitter. 4. The door should strike the object and **re-open**. 5. Remove the timber. **Warning:** If the door is closing and is unable to re-open when obstructed, discontinue use. Do not use a door with faulty obstruction sensing. ### Test the open cycle (stop on resistance) 1. Close the door using the **CLOSE** button or transmitter. 2. Press the transmitter to open the door. 3. When the door reaches approximately halfway, firmly grab the door's

bottom rail — the door should **stop**. If the door does not reverse readily when closing, or stop when opening, put the door into manual mode and contact B&D; support. ### Manual operation check (door health) Periodically disengage the opener and manually operate the door: - The door must be smooth to operate by hand. - The force required on the bottom rail should **not exceed 20 kg**. --- ## Optional safety and security upgrades These upgrades are listed on B&D;'s Secure Opener product page as recommended enhancements. ### Safety Beams - Infra-red beams that stop and reverse the door if the beam is broken by an obstruction. - Recommended for families and for protecting pets, bikes, cars and people. - Required if bottom-edge closing force exceeds **400 N (40 kg)** and/or if operating via a smart device without line-of-sight. ### Smart Phone Control Kit - Open, close and manage access to your garage door remotely using your smartphone. - Secure Opener network connectivity requires the **optional Smart Phone Control Kit**. ### Auto■Lock - A sturdy deadbolt that automatically engages when the door is closed. - When used with the Secure Opener, Auto■Lock **more than doubles the force required to lift the door open**, helping to prevent unwanted entry and break-ins. ### Battery Back Up - Helps your garage door continue to open and close during a power outage. ### Entry Keypad - External keypad allows PIN-based access without a key or remote. --- ## Maintenance and servicing ### Servicing schedule (B&D; recommendation) B&D; recommends servicing your garage door and opener: - **once in the first 12 months**, and - **every two years thereafter**. ### Routine care - Check screws, nuts and bolts to ensure they are secure. - Clean internal sections of the guide tracks every **3–6 months** with a cloth dampened with mineral turps or methylated spirits. - Monitor remote performance and replace batteries when needed. ### Beeping or flashing A common reason an opener starts to beep or flash is that it is due for **scheduled maintenance**. --- ## Troubleshooting ### Opener runs but the door isn't moving The opener is likely **disconnected** from the door. Re■engage the opener using the manual release procedure and test again. ### Door won't operate from remote or wall button - Replace the remote batteries (CR2032). - Confirm you're not in **Vacation Mode** (remote lockout). - Ensure you can see the door and there is no obstruction. ### Door doesn't reverse on obstruction / fails safety tests Stop using the opener, switch to manual operation, and arrange service. Do not continue operation with faulty obstruction sensing. ### Remote range varies or is restricted Range variations can occur due to conditions (temperature, external interference) and transmitter position in a motor vehicle. Operate the transmitter where you can see the door. --- ## Frequently asked questions **What door type is the Secure Opener designed for?** Sectional garage doors. **Does it come with remotes?** Yes. It comes with **two Tri■Tran+ remote controls** and an **LED courtesy light**. **What is the maximum door weight it can suit?** Up to **235 kg** (maximum door weight, gross door weight including all fittings), provided the door is well balanced and in good condition. **How many remotes can it store?** Up to **64** transmitter codes (64 × 4■button transmitters). **What battery does the transmitter use?** **CR2032 (3V)**. **What is rolling code technology?** A security feature that changes the access code every time you use it to reduce the risk of unauthorised access. **Can I add a new B&D; opener to a different brand of garage door?** B&D; recommends installing your new B&D; opener on a **genuine B&D; garage door** (B&D; doors and openers are designed and tested to work together). **Do I need Safety Beams?** Safety Beams are strongly recommended. They must be installed if the bottom-edge closing force exceeds **400 N (40 kg)** and/or if a smart device is fitted to operate the door when not in line-of-sight. They are compulsory for Auto■Close. **How often should I service it?** B&D; recommends servicing once in the first 12 months and every two years thereafter. **What does Auto■Lock do with the Secure Opener?** Auto■Lock automatically locks the door shut when closed and, when used with the Secure Opener, **more than doubles the force required to lift the door open**. **What warranty applies?** - **10■year Total Confidence Warranty** when bought with a genuine B&D; garage door and opener. - **7■year warranty (or 20,000 cycles)** when purchased alone. --- ## Label Facts Summary > **Disclaimer:** This guide is general product and owner information. Always follow B&D; instructions and safety warnings, and use qualified professionals where required. ### Verified B&D; facts (Secure Opener) **Product & included items** - Product: **B&D; Secure Opener** - Includes: **Two Tri■Tran+ remote controls** - Courtesy light: **LED** **Core features** - Automatic safety features: **Automatic Reverse** and **Automatic Backdrive** - Optional upgrades listed by B&D;: **Safety Beams**, **Smart Phone Control Kit**, **Auto■Lock**, **Battery Back Up**, **Entry Keypad** **Warranty** - **10-year

Total Confidence Warranty** when purchased with a genuine B&D; door + opener package - **7-year warranty (or 20,000 cycles)** when purchased alone **Technical specifications (Secure / SDO■6V2)** - Rated voltage range: **230–240V** - Rated frequency: **50Hz** - Rated power input: **225W** - Maximum door area: **18 m²** - Maximum door weight: **235 kg** (gross door weight including all fittings) - Minimum headroom: **57 mm** - Rated operating time: **4 mins** - Rated temperature range: **+5°C to +40°C** - Short term peak force: **1100 N** - Door travel speed: **180 mm/sec** - Rated load: **400 N** - Maximum lifting under spring tension: **200 N (20 kg)** - Receiver type: **Multi■frequency** - Receiver code storage capacity: **64 × 4■button transmitters** - Transmitter battery: **CR2032 (3V)** - Network connectivity: **Requires optional Smart Phone Control Kit** ### General B&D; safety statements (as applied to Secure Opener) - Safety Beams stop and reverse the door when the infra■red beam is broken by an obstruction. - Safety Beams must be installed if bottom-edge closing force exceeds **400 N (40 kg)** and/or when operating without line-of-sight using a smart device. - Regular safety testing and servicing are important to keep the system operating safely. ---

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